

## BUSINESS POLICY

At Avesta Finishing Chemicals the quality, environment and security are natural parts of the daily work and the management has therefore adopted the following common policy for these.

The customer shall always receive that knowledge required for use of our products in a safe way, with the least possible affect to the environment and with the correct results after use.

The customer's requirements and viewpoints on our products, quality, environment and safety work shall regularly be measured and evaluated.

The management shall make sure that all work colleagues have sufficient resources to carry out their work tasks according to this policy. All work colleagues are required to inform the management of their resource needs in order to fulfill this policy.

Our process shall be continuously improved with a purpose of increasing the quality and cost effectiveness, reducing the effects on environment, the risks and the use of natural resources.

We shall always collaborate actively with public authorities and other stakeholders to fulfill valid regulations and other requirements.

When we choose suppliers and purchase goods or services, the status of quality, environment and security work shall be of great importance.

The business systems shall be regularly reviewed and improvements introduced. This policy will be reviewed at least once a year during the management's review.

Risks shall be identified and prevented. Should fire or another accident or incident occur despite this, then we shall be prepared so that damages to the environment, individuals and property will be as minimal as possible.

Sten Nilsson  
General Manager

This business policy fulfils those demands set by:  
ISO 9001:2008, ISO 14001:2004, ISO 18001:2001, SFS 2003:778, AFS 2001:1

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